## **Double H Pet Sitters**

8 Wells Road - Stafford, VA 22556 540.659.7999 doublehpetsitters@yahoo.com http://doublehpetsitters.tripod.com

## PET SITTING SERVICE AGREEMENT

This contract is an agreement between Double H Pet Sitters (BUSINESS) and \_\_\_\_\_

\_\_\_\_(Client) for pet care services beginning on \_\_\_\_\_

and thereafter on an agreed upon and/or as-needed basis. Jerry and/or Nancy Hess are the ONLY people that will take care of your pets. We do not employ anyone else.

## PET CARE AND PAYMENT

- 1. Pet care services will be provided for the following fee (See Schedule A) \$\_\_\_\_\_. Rates for subsequent services are subject to change.
- 2. Client authorizes BUSINESS to perform pet care services as outlined in Client Profile (Schedule B), Pet Profile (Schedule C), and Veterinary Release (Schedule D), which shall become part of this contract. Prior to any future pet care services Client agrees to notify BUSINESS of any changes to the information on these forms.
- 3. Emergency care: In the event that pet(s) being cared for require immediate medical attention, BUSINESS will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter has the authority to act in pet's best interest even if this means seeking medical attention prior to notifying Client. Client agrees to reimburse BUSINESS for any additional fees and/or expenses incurred while tending to emergency or veterinary care.
- 4. Inclement weather/Natural disaster/Act of war: In the event of inclement weather, natural disaster, or act of war BUSINESS is entrusted to use best judgment in caring for pet(s) and home. Client recognizes that in the event of inclement weather, natural disaster, or act of war BUSINESS reserves the right to alter services outlined in this contract.
- 5. Personal emergency/leave: In the event of personal emergency, illness, or personal leave of pet sitter, Client authorizes BUSINESS to arrange for another qualified person to fulfill agreed upon responsibilities as set forth on this contract. Client will be notified in such case.
- Key return policy: Client may agree to allow BUSINESS to keep their keys on file in a secure location for future services. If Client prefers to have key picked up and returned, Client agrees to pay \$5.00 pick-up fee and \$5.00 drop-off fee.
- 7. Locksmith: Client gives BUSINESS the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse BUSINESS within 7 days of return for all costs incurred, and to hold BUSINESS harmless for consequences related to the activities of the locksmith.

- 8. Deposit and Payment: BUSINESS will provide the Services at the rates set out in Schedule A. Fees for additional services are also listed in Schedule A. All fees are *paid in cash before services are provided (or may be left on kitchen counter when we come for our first visit.) We prefer no checks unless otherwise agreed upon. If a check is written, make it payable to Jerry E. Hess.* If services are provided on an on-going basis, fees will be paid on an agreed upon schedule (see Schedule A).
- 9. Extra Services: Any charges for unplanned services will be due within 7 days of completion of service engagement. Invoice for additional charges (including receipts) will be left at Client's home upon completion of service engagement.
- 10. Confirmation: Client agrees to call the BUSINESS office prior to leaving to confirm departure day/time, and again upon returning home to let us know that pets are safe. If Client expects to arrive home earlier or later than planned, BUSINESS must be notified as soon as possible.
- 11. Cancellation: We ask cancellations be made five (5) days in advance of a scheduled pet sitting if at all possible. We book up very early and fast for holidays -- (New Year's, Easter, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving, Christmas Eve, and Christmas Day). For holidays, we request cancellations be made ten (10) days in advance of a scheduled pet sitting.

## LIABILITY

- 1. BUSINESS, its employees and/or independent contractors, agrees to provide the services in a caring, responsible manner. The client waives and relinquishes any and all claims against BUSINESS, its employees and/or independent contractors, except those arising from negligence of the pet sitter. Client agrees to notify BUSINESS of any concerns related to agreed upon services within 24 hours of return home.
- 2. Emergency contact: Client agrees to provide BUSINESS with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees to accept any decision BUSINESS makes in regards to pet care or Client's property.
- 3. Visitors: If anyone will be entering Client's home while it is under our care, Client agrees to notify BUSINESS in advance. BUSINESS will not enter an occupied home if we have not previously made us aware of visitors. Similarly, unless we receive instructions from Client, we will not grant access to the home to any visitors. BUSINESS will not be held responsible for any damages incurred to Client's home or pet(s) by visitors. It is understood that anyone with access to the home will be notified of BUSINESS presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.
- 4. Outdoor access: BUSINESS will not be held liable for the well being or actions of any pet with unsupervised access to the outdoors or if Client allows the pet(s) to remain outdoors.

- 5. Aggressive pets: If a pet has a history of biting or other aggressive behavior, BUSINESS reserves the right to refuse or cancel service. The owner will be liable for the pet sitter's medical expenses and/or damages that are the result of an animal bite or injury due to pet's aggressive behavior. Client will be contacted if BUSINESS is not able to provide service so Client may make other arrangements.
- 6. Vaccinations: Client agrees to provide BUSINESS with proof of current vaccinations for all pets. Should pet sitter be bitten or otherwise exposed to any disease or ailment received from Client animal(s), Client agrees to pay all costs and damages incurred.
- 7. **Future Services**: Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

The Client states that he/she has read this entire agreement, and understands and agrees to its terms and conditions.

Client

Date

Business

Date